



## IN FOCUS

### Accolades from all over the world for Everbest Printing Co. Ltd



Everbest is rising high on its reputation with customers from all over writing in to thank them "They just kept coming in!" says Ken Chung, Head of Sales and Marketing of Everbest. And they were "Unsolicited". These were emails from Very Happy customers thanking Everbest's sales and production teams for the great quality, superb service and professional advice given to them in recent projects.

#### Words of Thanks from Customers:

**“Wild Alberta at the Crossroads has won an Independent Publishers' Award at the BEA 2008 (Western Canada Region Non-fiction segment) - this award belongs in large measure to each of you (including Everbest).”**

~ Marian White, Owner/Publisher of Nature Watch World (Canada).

**“Please pass along to Ken Chung and team that the 2009 Alaskan Seaplanes Calendar was First Rate, Excellent Quality and that's why we like the name of Everbest to appear as Printer, on all our jobs.”**

~ Flip Todd, President of Todd Communications (Alaska).

**“The scans and printing of 'Laukaieie' closely match the original art and the printing and binding of the crossovers were extremely well done!” On top of that the author and illustrator said "I am very pleased with how the product turned out and thank you for ensuring that it turned out the best it could be.”**

~ Amy Yamamoto, President of Penmar Publishing (Hawaii).



Fernando Gallego  
And His Workshop

**“We've had nothing but the best comments - even an art critic from New York Times said it was one of the most beautiful books that came across her desk. I will be submitting this book for competitions/book awards on Art History.”**

~ Amanda Dotseth, Asst Curator at the Meadows Museum on Gallego book in a message to Philip Wilson Publishing, (Dallas, US).

**“The efficiency and professionalism of everyone at Everbest has made this an incredibly easy and enjoyable process.”**

~ Liz Blaxell, Director of Nelipot Productions, Australia.

Derek Lam, General Manager of Everbest shares that it is the feedback and accolades like these that make all the effort and hard work really worthwhile. Customers can be assured that Everbest will continue to go the extra mile with all their customers.

### A Partnership Transcending Time



Two decades may seem like a long way to go, but that is exactly how long Express Publications has been working with Times Printers. Michael Cowdrill (General Manager, Production) from Express Publications, the largest privately owned magazine publisher in Australia, shares with Times Ink, their experience with Times Printers.

“Times Printers has been a reliable and efficient printing partner. We have had a great working relationship over the past twenty years and in that time, they have proven to us with their high standard of service and deliverables,” said Mr. Cowdrill,

Times Printers is the only authorized printer for Express Publications. With 30 regular monthly titles and a range of specials totaling to over 40 print jobs a month, Times Printers has been the ideal choice for them. The ability to handle a large volume of print jobs under a tight schedule, and providing value-added services by looking after

Express Publications' shipping all over the world makes Times Printers stand out from the rest.

Times Printers has also been applauded for being always ready to offer a lending hand in whatever situations their customers may face and ensuring that the work is done seamlessly in normal circumstances. These qualities and more have made Times Printers the printer of choice for many distinguished corporate companies.

## INDUSTRY NEWS

### The school without walls pushes the envelope

We cannot solve problems by using the same kind of thinking we used when we created them" (*Albert Einstein*).

#### Challenges



April's issue of Pulp & Paper, courtesy of RISI, offers insight into 'School Without Walls', a new approach formulated by partners Albany International, HumEng International, Metso Paper and Nalco to address the North America forest industry's competitive challenges.

Ron Labrie, founder and senior consultant of HumEng International delves into how training aids in the increase of the industry's workforce productivity.

The article in April's issue of Pulp & Paper delves into how training aids in the increase of the industry's workforce productivity.

#### Changes in Pulp and Paper Industry

The need for training derives from the fact that the pulp and paper industry is changing. The three major changes noticed are:

- 1) Demographics
  - Workers retire and take acquired knowledge away with them
- 2) Decrease in number of employees
  - Leading to increase in workload of existing workers
- 3) Decreased budget
  - Companies spending less amount on training therefore the need to allocate funds to most effective way of training

#### Training Standards

Before commencing training, companies have to understand what the training standards are. They would have to address the two aspects of training 'What to do' and 'Why'. Setting training standards includes ensuring that employees are equipped with at least a minimum knowledge of what needs to be done and how to do it effectively and safely.

Understanding the competency of employees would also allow training to be targeted at areas of strategic weakness thus making the training investment more worthwhile.

For the complete article, please visit [www.risiinfo.com](http://www.risiinfo.com) or click [here](#) for a direct link to the article.

## ALL AROUND

### A new win for Times Printers Group



Times Printers Group officially acquired 51% of shareholding interest in JCS Digital Solutions Pte Ltd on 28th May 2008 for an estimate of \$1.6million. The acquisition will see Times Printers Group gaining a new member for the digital printing sector, which is complementary to its business. Following FSC accreditation, this new win will see Times Printers Group expanding their market share into the digital printing industry.

#### About JCS Digital Solutions Pte. Ltd.

JCS Digital Solutions Pte. Ltd is the leading one-stop printing service bureau in Print-On-Demand (POD) digital printing since 1985. It is the 1st service bureau in Singapore to qualify as a member of Fuji Xerox Global Premier Partnership Program

## WE HEAR YOU

Share your thoughts or ideas with us! Email your feedback to [times\\_ink@timesprinters.com](mailto:times_ink@timesprinters.com) - we would love to hear from you on how to make Times Ink more interesting and exciting!

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